



Utility Payment Conference

Who Attends

The Utility Payment Conference is attended by the decision makers or those representing the cooperative, communication, municipality, utility (all referred to as “utility” by the UPC) sectors along with their service providers from the United States and Canada. We also sometimes see representatives from Europe.

Attendees represent the Billing, Call Center, Collections, Credit, Customer Care, Customer Offices, Customer Service, IT, Mail, Meter-to-Pay, Payment, Purchasing, Remittance, Quality and Treasury sectors.

Executive Directors, Managers, Supervisors, Coordinators, Analysts are some of the titles of the “utility” representatives that attend.

Attending Exhibitors, and/or service providers are titled as Owner, CEO, COO, CFO, President, Vice President, Executive Director, Sales Representatives, Managers, etc.