

Key Note Speaker: Jam Jamrog
Generation Y & the War for Talent

As we move further into the 21st century and baby boomers inch closer and closer to retiring en masse, Generation Y (those born in 1984-2002) will continue to play a stronger role in business. While Gen Y are expected to continue the improved productivity trends of Gen X (those born in 1965-1983), boost team performance and embrace cutting-edge technology, concerns still abound, from a lack of basic academic knowledge to overreliance on supervisory guidance and group support.

- Recent research and observations on managing Generation Y talent
- Demographic trends - and countertrends - that predict labor shortages, skill deficits and fewer knowledge workers
- How can leaders respond to attract, retain and engage talent in the future?

Jay Jamrog

SVP of Research

Institute for Corporate Productivity (i4cp)

Jay is a futurist. As SVP of Research for i4cp, he has devoted the past 25 years to identifying and analyzing the major issues and trends affecting the management of people in organizations. Currently, Jay and his staff follow demographic, social, economic, technological, political, legal and management trends across 50+ broad topics.

Over the years, he has helped some of the most innovative organizations gain a deeper understanding of the world's changing business environment and has helped them think strategically about today's actions and tomorrow's plans. Jay has confidential access to some of the most progressive organizations, and he's currently an active advisor to more than a dozen leading corporations. In addition, Jay conducts dozens of seminars annually for major corporations on subjects related to the changing nature of the workplace and workforce.

Industry Speaker: Nancy Grant
The ACH Road: Where we are and what's coming up

The ACH Network is introducing beneficial new services but many long-standing services keep growing because they continue to provide value.

Come hear about what's new in the ACH, what's going on with the "old" services, and what this can mean for your day-to-day operations and planning.

Nancy E. Grant, AAP

Senior Director, Research & Standards

NACHA – The Electronic Payments Association

Nancy E. Grant is Senior Director, Research & Standards, at NACHA, heading up the industry program to delve into industry statistics and practices surrounding electronic transactions. She also represents NACHA on industry groups, speaks regularly at conferences, and serves as vice chair of the X9AB Payment Subcommittee and on the board of X9. Before assuming her current position at NACHA, she was staff director for the Electronic Check Council.

Before joining NACHA eleven years ago, she was co-owner of Grant & Bochicchio and prior to that, she worked at Carmody & Company, Madison Consulting Group, Bank Network News, and the U.S. League of Savings Institutions.

Nancy has a B.A. in Chemistry from Newton College and an M.S. in Science Information from the Illinois Institute of Technology, plus graduate work at DePaul University and the University of Connecticut. She earned her AAP in 2000.