



October 18, 2017

Dear Business Professional,

I am happy to announce that the Orlando Utilities Commission (OUC The Reliable One) will host the 21st Annual Utility Payment Conference (UPC), October 22-25, 2018, at the Doubletree by Hilton Orlando at Sea World. I invite you to join me for the industry's most informative and rewarding conference for cooperatives, municipalities, utilities and service providers.

Billing, Call Center, Credit, Collections, Customer Service, Finance, IT, Purchasing, Quality Assurance, Remittance, and Treasury staff will have the opportunity to hear pertinent information at an affordable and enjoyable conference.

As a past conference attendee, I can tell you that you don't want to miss it. The agenda is packed with industry experts, speakers and open discussions providing us with timely and relevant information on payment and collection topics.

To learn more, visit www.paymentconference.com and register today to take advantage of the Early Registration Rate. I look forward to seeing you in Orlando in October, 2018.

Sincerely,

Janet

Janet P.
Banking and Payments Administrator

ORLANDO UTILITIES COMMISSION

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