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Southern California Gas Company and San Diego Gas & Electric are excited to announce that we will be co-hosting the 15<sup>th</sup> Annual Utility Payment Conference (UPC) from September 24 –27, 2012 in San Diego, at the Town and Country Resort Hotel and Conference Center.

We invite you to join us at one of the industry’s most informative, rewarding and affordable conferences for cooperatives, municipalities, utilities, and retailer representatives and their service providers.

Credit, collections, customer service, quality assurance, purchasing, remittance, IT and treasury staff in the cable, communications, electricity, natural gas, telephone, waste and water industries will have the opportunity to hear valuable payment and revenue collection information at the conference.

The agenda is packed with industry experts, speakers and open discussions providing timely and relevant information on payment and collection topics as well as excellent networking opportunities.

To learn more, visit [www.paymentconference.com](http://www.paymentconference.com). Plan on registering early to take advantage of their discounted registration rate.

If you have any questions, please call Rose Clemensen at Utility Payment Conference at (714) 774-4171 or email her at [rclemensen@paymentconference.com](mailto:rclemensen@paymentconference.com).

We thought you would enjoy an overview of San Diego at [www.sandiego.org](http://www.sandiego.org), compliments of the San Diego Convention and Visitors Bureau.

San Diego has a variety of first-rate venues and attractions, so plan on arriving early to enjoy “*America’s Finest City*”. We look forward to seeing you in September 2012!

Sincerely,

*Debbie B*

Customer Operations  
Southern California Gas Company

*Mary Lou R*

Customer Operations  
San Diego Gas & Electric